

CONCRETE TILE: LIMITED PRODUCT WARRANTY

Artistic Hand Made Concrete Tile

Lunada Bay Tile Contourz is a collection of high performance crafted concrete tiles. Our products have been tested and comply with all relevant and necessary standards. Concrete tiles are much different than common tiles such as Porcelain and Ceramic. Concrete is a living, breathing material with varied and diverse surfaces and unique qualities. Being a hydrophilic porous material, as moisture is absorbed and released due to ambient temperature, humidity and environmental changes, its appearance will change in a graceful manner as it ages.

To ensure the smallest possible range in color variation, it is best to initially order sufficient tile to complete your installation and, depending on the project, 10 - 15% extra. To avoid miscalculations, it is recommended that you have a professional tile contractor calculate the measurements and quantities for your tile project. Contourz concrete tiles may be used in a variety of applications however, some products may not be suitable for all applications. For example, CONTOURZ IS NOT RECOMMENDED FOR SUBMERGED APPLICATIONS SUCH AS POOLS/SPAS, OR IN A STEAM SHOWER. If values for characteristics such as absorption or coefficient of friction are required, please contact in writing before placing order.

Warranty

Except as noted herein, Lunada Bay Tile Contourz tiles are warranted to the original purchaser to be free from defects in material and workmanship for one (1) year from the date of purchase.

Lunada Bay Tile will, at its election, repair or replace the product or make appropriate adjustment where Lunada Bay Tile inspection discloses any defects occurring in normal usage within (1) one year after purchase. Lunada Bay Tile is not liable for any direct or indirect costs associated with the repair or replacement of the product including removal, installation or reinstallation of the product.

Tiles should be inspected prior to installation and any covered defects must be reported to the authorized Lunada Bay Tile dealer immediately. Installation constitutes acceptance of the product. Damage to product caused by inappropriate installation, accident, misuse, abuse, or improper maintenance is not covered by this warranty. With respect to tile, variations in color, shade, tonality, crazing, shrink, and texture are inherent characteristics thereof and are not defects. Variations in facial dimensions and thickness will be allowed as per industry standards.

Changes in appearance characteristics will naturally occur over time much like that of a natural stone. Efflorescence is common in all cement-bodied materials and is a natural and fully harmless feature of concrete.

No warranties are made against crazing, scratching or wear due to: improper installation-including improper alteration of the surface with sealers or grout, falling objects, abuse, misuse, exposure to extreme temperatures, using improper chemicals or compounds to clean, non-foot traffic wear or other similar incidents.

This warranty is void when installation was not made according to our Installation Guidelines and Care and Maintenance Documentation, both available online at www.lunadabaytile.com.

Installation Constitutes Acceptance. No claims for any tile will be accepted after installation.

For detailed installation instructions and other important information, please visit LunadaBayTile.com or contact LBT for technical assistance at Ken@LunadaBayTile.com.